



It's Different Out Here™

August 6, 2026

IMPORTANT NOTIFICATION
Embarkation & Disembarkation Information

Dear Valued Guests and Travel Partners,

Your vacation is just around the corner, and we are excited to welcome you aboard soon. As we prepare to meet you in Philadelphia, we want to ensure you have a clear understanding of what to expect on embarkation and disembarkation so your experience is as smooth and comfortable as possible. Travel partners are kindly asked to share these details with their guests.

We are thrilled to return to Philadelphia and resume cruising from this historic city for the first time in many years. This is an exciting milestone, and we are proud to help expand cruise opportunities throughout the Mid-Atlantic region. As we continue working closely with local partners to finalize the new terminal, progress has taken longer than expected due to weather-related delays this past winter.

As a guest sailing on August 13, you will embark using our temporary check-in process. By the time your voyage returns to Philadelphia on August 20, the new terminal is expected to be fully operational, and disembarkation procedures will reflect that transition.

Prior to Embarkation

Please complete your online check-in between 21 and 3 days prior to your sail date by logging into your MyNCL account at www.ncl.com. Be sure to print and attach luggage tags to each bag, as physical tags are not mailed. Clearly labeled luggage will help ensure timely delivery to your stateroom.

We also recommend keeping medications, travel documents, and other essential items with you in a carry-on, as checked luggage will not be accessible until it is delivered onboard.

Embarkation Day Overview

Check-in will take place at:
Clarion Hotel Philadelphia International Airport
76 Industrial Highway
Essington, PA 19029

Upon arrival:

- Guests using NCL airport transfers will be brought directly to the hotel.
- Guests arriving independently will be guided by on-site staff for parking and check-in.
- Guests who choose to pre-pay for parking may do so by calling the Clarion Hotel directly at 610.521.9600, Monday through Sunday from 9:00 am to 3:00 pm, or by emailing norwegiancruise@clarionphl.com. The parking rate is \$16 per day, per vehicle - pre-paying is highly recommended.
- Luggage drop-off will be located outside the hotel entrance, followed by check-in inside the ballroom.
- Please plan to arrive during your selected check-in window to help maintain a smooth flow - this will be strictly enforced.

After check-in, complimentary shuttle buses will transport all guests to the pier. Please remember to keep essential items with you, as they will be needed during boarding.

For safety and operational reasons, all guests must travel to the port via these official shuttles. Direct access to the port or ship will not be permitted.



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Wheelchair Assistance

We would also like to share an important note regarding accessibility services. There will be no wheelchair assistance available at the Clarion Hotel during check in. Wheelchair assistance will be available at the terminal once you arrive at the port for guests who have requested it. Due to the temporary setup and increased demand during these initial sailings, guests who require wheelchair assistance may experience longer wait times than usual in the screening area.

To help ensure maximum comfort, guests who are able to do so may wish to bring their own mobility aids, such as a wheelchair or walker, for use during embarkation. Our team will continue to provide support wherever possible and appreciates your understanding as we work within this temporary environment.

Disembarkation Day

When your cruise returns to Philadelphia, disembarkation will take place through the city's new cruise terminal.

Port Address:

**4 Atlantic Avenue
Philadelphia, PA 19153**

Upon arrival in Philadelphia:

- Guests with vehicles parked at the Clarion Hotel will have the option to take a complimentary shuttle back to the hotel to retrieve their cars.
- Guests needing transportation to Philadelphia International Airport may purchase an NCL airport transfer.
- Rideshare services, including Uber and Lyft, may pick up guests directly from the terminal. Due to limited vehicle staging space, guests are kindly asked not to request their rideshare until they have fully disembarked and are ready for pickup.
- Guests arranging private transportation should use the port address listed above when coordinating pickup.
- Throughout your embarkation and disembarkation experience, our team and local partners will be present to guide and assist you every step of the way.

Disembarkation is expected to take place between approximately 7:00 am and 9:30 am. When planning onward travel, please allow additional time to disembark the ship, collect luggage, clear the terminal, and travel to your next destination.

We truly appreciate your flexibility and understanding as we reintroduce cruising from Philadelphia. We are honored to be part of your vacation and look forward to welcoming you aboard for a memorable journey.

As always, we remain at your service.

Sincerely,
Norwegian Cruise Line