



It's Different Out Here™

August 7, 2026

IMPORTANT NOTIFICATION
Embarkation & Disembarkation Information

Dear Valued Guests and Travel Partners,

Your vacation is just around the corner, and we are excited to welcome you aboard soon. As we prepare to meet you in Philadelphia, we want to ensure you have a clear understanding of what to expect on embarkation and disembarkation day so your experience is as smooth and comfortable as possible. Travel partners are kindly asked to share these details with their guests.

We are thrilled to return to Philadelphia and resume cruising from this historic city for the first time in many years. This is an exciting milestone, and we are proud to help expand cruise opportunities throughout the Mid-Atlantic region. We are pleased to share that our new Philadelphia cruise terminal is now operational and ready to welcome guests.

Prior to Embarkation

Please complete your online check-in between 21 and 3 days prior to your sail date by logging into your MyNCL account at www.ncl.com. Be sure to print and attach luggage tags to each bag, as physical tags are not mailed. Clearly labeled luggage will help ensure timely delivery to your stateroom.

We also recommend keeping medications, travel documents, and other essential items with you in a carry-on, as checked luggage will not be accessible until it is delivered onboard.

Embarkation Day Overview

Please proceed directly to the cruise terminal for check-in:
Philadelphia Cruise Terminal
4 Atlantic Avenue
Philadelphia, PA 19153

To help ensure a smooth arrival experience, guests are asked not to arrive before 9:30 am. Guests arriving before that time may be asked to leave the area and return later, as terminal access will not be available prior to opening. Please also plan to arrive during your selected check-in window to help maintain an efficient boarding process.

Upon arrival:

- Guests using NCL airport transfers will be transported directly to the terminal.
- Guests arriving independently may proceed directly to the terminal for luggage drop-off and check-in.
- Luggage drop-off will be available prior to entering the terminal.
- Guests who require off-site parking may park at the Clarion Hotel and utilize the complimentary shuttle service between the hotel and the cruise terminal.

Off-Site Parking Option

Clarion Hotel Philadelphia International Airport
76 Industrial Highway
Essington, PA 19029

- Guests choosing to park at the Clarion Hotel may arrange parking directly with the hotel and will be transported to and from the cruise terminal via complimentary shuttle service. Guests who choose to pre-pay for parking may do so by calling the Clarion Hotel directly at 610.521.9600, Monday through Sunday from 9:00 am to 3:00 pm, or by emailing norwegiancruise@clarionphl.com. The parking rate is \$16 per day, per vehicle - pre-paying is highly recommended.



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At the Terminal

- Guests will proceed through security screening and check-in before boarding the ship.
- Please keep travel documents, medications, and other essential items with you throughout the embarkation process.

Wheelchair Assistance

Wheelchair assistance will be available at the terminal for guests who have requested it. Due to varying arrival patterns and demand levels, wait times may occasionally be longer than expected. Guests who are able to do so may wish to bring their own mobility aids, such as a wheelchair or walker, for additional comfort and convenience throughout the embarkation process.

Our team will be available to assist and support guests wherever possible.

Disembarkation Day

Upon arrival in Philadelphia:

- Guests who parked at the Clarion Hotel may take the complimentary shuttle back to the hotel to retrieve their vehicles.
- Guests who purchased NCL airport transfers will be directed to their transportation.
- Guests may arrange private transportation directly from the terminal.
- Rideshare services, including Uber and Lyft, may pick up directly from the terminal. Due to limited vehicle staging space, guests are kindly asked not to request their rideshare until they have fully disembarked and are ready for pickup.

Disembarkation is expected to take place between approximately 7:00 am and 9:30 am. When planning onward travel, please allow additional time to disembark the ship, collect luggage, clear the terminal, and travel to your next destination.

Throughout your embarkation and disembarkation experience, our team and local partners will be present to guide and assist you every step of the way.

We truly appreciate your support as we continue to grow cruise operations in Philadelphia. We are honored to be part of your vacation and look forward to welcoming you aboard for a memorable journey.

As always, we remain at your service.

Sincerely,
Norwegian Cruise Line